



Operations & Quality

# Managing Operational Risks in business line: Strategies for Executive managers

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- Location: London
  - Date: From 13/10/2025 To 17/10/2025
  - Investment: \$5950 (Excluding VAT)



LONDON ROYAL  
ACADEMY


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## Course Introduction

Managing Operational Risks in Business Line: Strategies for Executive Managers is a 5-day intensive course designed to equip executives with the knowledge and skills to effectively identify, assess, and mitigate operational risks across their business lines. This course will delve into the latest risk management frameworks, methodologies, and tools, enabling participants to enhance organizational resilience and protect their business.

## Training Method

- Pre-assessment
  - Live group instruction
  - Use of real-world examples, case studies and exercises
  - Interactive participation and discussion
  - Power point presentation, LCD and flip chart
  - Group activities and tests
  - Each participant receives a binder containing a copy of the presentation
  - slides and handouts
  - Post-assessment
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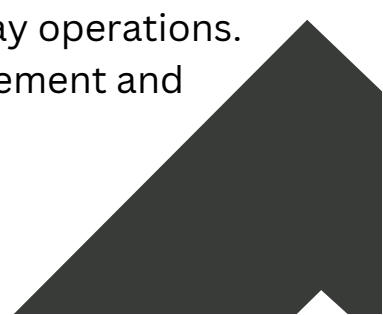
## Course Objectives

Upon completion of this course, participants will be able to:

- Understand the fundamentals of operational risk: including its definition, types, and impact on business operations.
- Develop a robust operational risk management framework: tailored to the specific needs of their organization.
- Identify, assess, and prioritize operational risks: using advanced risk assessment techniques.
- Implement effective risk mitigation strategies: to reduce the likelihood and impact of operational risks.
- Monitor and control operational risks: through regular reviews and continuous improvement.
- Communicate and report on operational risks: to senior management and the board of directors

## Who Should Attend?

This course is suitable for:

- Executives and C-Suite Executives: CEOs, CFOs, COOs, and other senior leaders.
  - Risk Managers: Risk management professionals and specialists.
  - Compliance Officers: Individuals responsible for ensuring regulatory compliance.
  - Operations Managers: Managers responsible for day-to-day operations.
  - Board Members: Board members who oversee risk management and governance.
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# Course Outline

## Day 1: Introduction to Operational Risk Management

- Defining Operational Risk:
  - Types of operational risks (people, process, systems, external events)
  - Impact of operational risks on business operations
- Operational Risk Management Frameworks:
  - COSO ERM Framework
  - Basel II and Basel III
  - ISO 31000
- Risk Appetite and Tolerance:
  - Establishing risk appetite and tolerance levels
  - Aligning risk appetite with business strategy

## Day 2: Risk Identification and Assessment

- Risk Identification Techniques:
  - Brainstorming
  - Checklists
  - Scenario analysis
  - Hazard identification and risk analysis (HIRA)
- Risk Assessment Methodologies:
  - Qualitative risk assessment
  - Quantitative risk assessment
  - Key Risk Indicators (KRIs) and Key Performance Indicators (KPIs)
- Prioritizing Risks:
  - Risk ranking and scoring
  - Risk heat maps

## Day 3: Risk Mitigation and Control Strategies

- Risk Mitigation Techniques:
  - Risk avoidance
  - Risk reduction
  - Risk transfer
  - Risk acceptance
- Control Frameworks:
  - Internal controls
  - Policy and procedure development
  - Monitoring and control activities

# Course Outline

- Business Continuity and Disaster Recovery Planning:
  - Business impact analysis (BIA)
  - Disaster recovery plan (DRP)

## Day 4: Operational Risk Measurement and Reporting

- Key Risk Indicators (KRIs):
  - Developing and monitoring KRIs
  - Using KRIs to identify emerging risks
- Risk Reporting and Communication:
  - Reporting to senior management and the board
  - Effective communication of risk information
- Risk Management Frameworks and Tools:
  - Implementing risk management software and tools

## Day 5: Emerging Risks and Future Trends

- Cybersecurity Risks:
  - Cyber threats and vulnerabilities
  - Cybersecurity best practices
- Operational Resilience:
  - Building resilient organizations
  - Crisis management and business continuity
- Regulatory and Compliance Risks:
  - Staying compliant with evolving regulations
  - Conducting regulatory impact assessments
- The Future of Operational Risk Management:
  - Emerging technologies and their impact on risk
  - The role of AI and machine learning in risk management

# Registration & Payment

Complete & Mail to London Royal Academy or email  
registration@londonra.com



## Registration Form

- Full Name (Mr / Ms / Dr / Eng) .....
- Position .....
- Telephone / Mobile .....
- Personal E-Mail .....
- Official E-Mail .....
- Company Name .....
- Address .....
- City / Country .....

### Payment Options

- Please invoice me
- Please invoice my company





# Terms & Conditions

Complete & Mail to London Royal Academy or email  
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## Cancellation and Refund Policy

Delegates have 14 days from the date of booking to cancel and receive a full refund or transfer to another date free of charge. If less than 14 days' notice is given, then we will be unable to refund or cancel the booking unless on medical grounds. For more details about the Cancellation and Refund policy, please visit [www.londonra.com/terms-and-conditions/](http://www.londonra.com/terms-and-conditions/)

## Registration & Payment

Please complete the registration form on the course page & return it to us indicating your preferred mode of payment. For further information, please get in touch with us

## Course Materials

The course material, prepared by the LRA, will be digital and delivered to candidates by email

## Certificates

Accredited Certificate of Completion will be issued to those who attend & successfully complete the programme.

## Travel and Transport

We are committed to picking up and dropping off the participants from the airport to the hotel and back.



# VENUES

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 SINGAPORE

 PARIS

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# OUR PARTNERS





# THANK YOU

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