



**Healthcare and Hospital Management**

# **Leadership Excellence in Hospital Management**



- Location: London
- Date: From 21/7/2025 To 25/7/2025
- Investment: \$5950 (Excluding VAT)

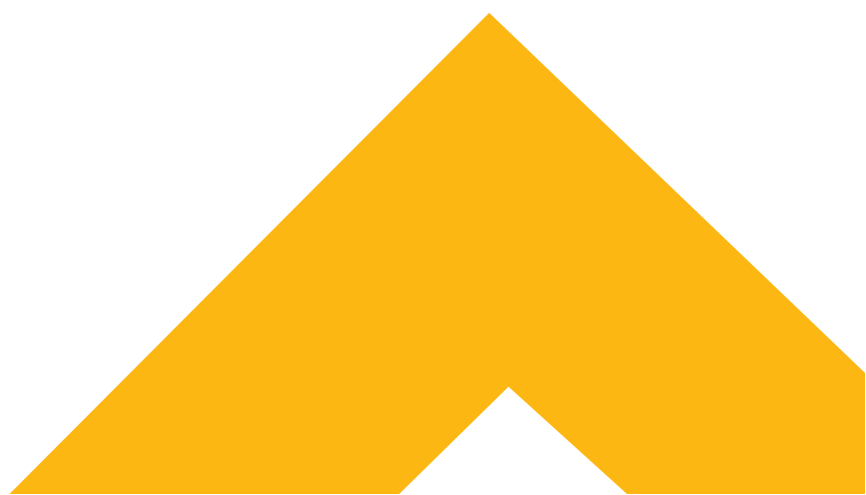


## Course Introduction

This 5-day intensive course equips aspiring and current healthcare leaders with the knowledge, skills, and competencies necessary to effectively navigate the complex challenges of the modern healthcare environment. Participants will develop strong leadership qualities, enhance their strategic thinking abilities, and learn to lead high-performing teams while ensuring patient-centered care and organizational success.

## Training Method

- Pre-assessment
- Live group instruction
- Use of real-world examples, case studies and exercises
- Interactive participation and discussion
- Power point presentation, LCD and flip chart
- Group activities and tests
- Each participant receives a binder containing a copy of the presentation
- slides and handouts
- Post-assessment






## Course Objectives

Upon successful completion of this course, participants will be able to:

- Understand the key principles of effective leadership in healthcare settings, including vision, mission, and values.
- Develop and implement strategic plans that align with organizational goals and address the evolving needs of the healthcare industry.
- Lead and motivate high-performing healthcare teams to achieve operational excellence and improve patient outcomes.
- Foster a culture of quality, safety, and patient-centered care within their respective departments or organizations.
- Navigate complex organizational challenges such as resource allocation, financial management, and regulatory compliance.
- Enhance their communication, interpersonal, and negotiation skills for effective leadership.
- Develop and implement change management strategies to adapt to the evolving healthcare landscape.
- Understand and apply ethical and legal considerations in healthcare leadership.

## Who Should Attend?

This course is designed for a wide range of healthcare professionals aspiring to leadership roles, including:

- Mid-level managers: Department managers, unit supervisors, clinical coordinators.
  - Aspiring hospital administrators: Those seeking to advance their careers into leadership positions.
  - Physicians and other clinicians interested in leadership roles.
  - Healthcare professionals seeking to enhance their leadership skills.
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# Course Outline

## Day 1: Foundations of Healthcare Leadership

- Leadership Theories and Styles: Transformational leadership, servant leadership, situational leadership.
- Ethical and Legal Considerations in Healthcare Leadership: Patient safety, compliance, and ethical decision-making.
- Building High-Performing Teams: Team dynamics, communication, and conflict resolution.
- Developing and Communicating a Vision for the Future.

## Day 2: Strategic Planning and Decision Making

- Strategic Planning Process: SWOT analysis, developing strategic goals and objectives.
- Healthcare Market Analysis: Competitive landscape, industry trends, and emerging technologies.
- Financial Management and Resource Allocation in healthcare settings.
- Data-Driven Decision Making: Utilizing data and analytics to inform strategic decisions.

## Day 3: Quality Improvement and Patient Safety

- Quality Improvement Methodologies: Lean, Six Sigma, Plan-Do-Study-Act (PDSA) cycle.
- Patient Safety Initiatives: Root cause analysis, error reduction strategies, and patient safety cultures.
- Implementing Change Management Strategies: Leading change initiatives, overcoming resistance to change.
- Developing and Implementing Quality Improvement Plans.

# Course Outline

## Day 4: Communication and Interpersonal Skills

- Effective Communication Strategies: Active listening, assertive communication, and conflict resolution.
- Interpersonal Skills for Leaders: Building relationships, mentoring, and coaching.
- Negotiation and Influencing Skills for effective leadership.
- Developing and Maintaining Strong Relationships with Stakeholders.

## Day 5: Leadership in the Evolving Healthcare Landscape

- The Future of Healthcare: Trends and Challenges (e.g., value-based care, telehealth, population health).
- Leadership in a Changing Healthcare Environment: Adaptability, innovation, and resilience.
- Developing Leadership Skills for the Future of Healthcare.
- Case Studies and Real-World Applications
- Q&A and Wrap-up Session

# Registration & Payment

Complete & Mail to London Royal Academy or email  
registration@londonra.com

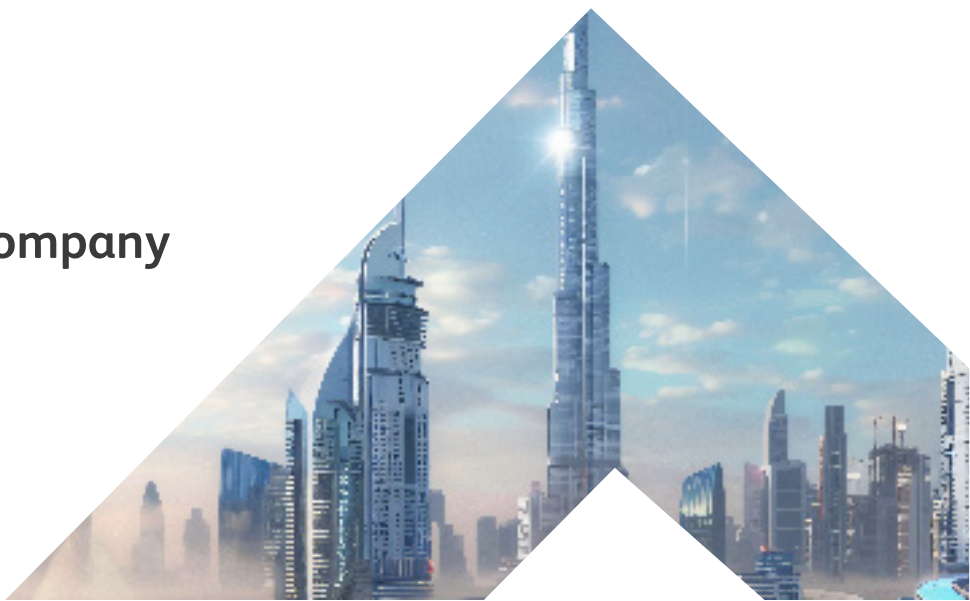


## Registration Form

- Full Name (Mr / Ms / Dr / Eng) .....
- Position .....
- Telephone / Mobile .....
- Personal E-Mail .....
- Official E-Mail .....
- Company Name .....
- Address .....
- City / Country .....

### Payment Options

- Please invoice me
- Please invoice my company





# Terms & Conditions

Complete & Mail to London Royal Academy or email  
[registration@londonra.com](mailto:registration@londonra.com)



## Cancellation and Refund Policy

Delegates have 14 days from the date of booking to cancel and receive a full refund or transfer to another date free of charge. If less than 14 days' notice is given, then we will be unable to refund or cancel the booking unless on medical grounds. For more details about the Cancellation and Refund policy, please visit

[www.londonra.com/terms-and-conditions/](http://www.londonra.com/terms-and-conditions/)

## Registration & Payment

Please complete the registration form on the course page & return it to us indicating your preferred mode of payment. For further information, please get in touch with us

## Course Materials


The course material, prepared by the LRA, will be digital and delivered to candidates by email

## Certificates

Accredited Certificate of Completion will be issued to those who attend & successfully complete the programme.

## Travel and Transport

We are committed to picking up and dropping off the participants from the airport to the hotel and back.



# VENUES

 LONDON

 BARCELONA

 KUALA LUMPER

 AMSTERDAM

 ISTANBUL

 SINGAPORE

 PARIS

 DUBAI

# OUR PARTNERS





# THANK YOU

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