



Operations & Quality

Resilient and Agile Operations for Executives

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- Location: London
 - Date: From 7/7/2025 To 11/7/2025
 - Investment: \$5950 (Excluding VAT)



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ACADEMY


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Course Introduction

In today's dynamic and unpredictable business landscape, organizations must be able to adapt quickly to change, navigate disruptions, and thrive in the face of uncertainty. This 5-day intensive course equips executives with the knowledge, skills, and mindset to lead resilient and agile organizations that can effectively anticipate, respond to, and overcome challenges.

Training Method

- Pre-assessment
 - Live group instruction
 - Use of real-world examples, case studies and exercises
 - Interactive participation and discussion
 - Power point presentation, LCD and flip chart
 - Group activities and tests
 - Each participant receives a binder containing a copy of the presentation
 - slides and handouts
 - Post-assessment
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Course Objectives

Upon successful completion of this course, participants will be able to:

- Understand the key principles of organizational resilience and agility.
- Identify and assess potential threats and disruptions to their organization's operations.
- Develop and implement strategies for building organizational resilience.
- Foster a culture of adaptability and continuous improvement within their organization.
- Lead teams effectively through periods of change and uncertainty.
- Make data-driven decisions and adapt to changing market conditions.
- Develop and implement contingency plans for various operational disruptions.
- Leverage technology and innovation to enhance organizational agility.

Who Should Attend?

This course is designed for senior-level executives, including:

- CEOs, COOs, and other C-level executives
 - Directors and VPs of Operations, Strategy, and Business Development
 - Heads of Departments
 - Senior Managers and Team Leaders
 - Business Owners and Entrepreneurs
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Course Outline


Day 1: Foundations of Resilience and Agility

- Defining Organizational Resilience and Agility
- The VUCA World: Volatility, Uncertainty, Complexity, Ambiguity
- Building a Resilient Business Model
- Key Principles of Agile Operations
- Assessing Organizational Readiness for Change

Day 2: Risk Identification and Mitigation

- Identifying and Assessing Potential Threats and Disruptions
- Developing Risk Management Frameworks
- Building a Culture of Risk Awareness
- Crisis Management Planning and Response
- Business Continuity and Disaster Recovery Planning

Day 3: Leading Change and Fostering Agility

- Leading Change Effectively: Strategies and Best Practices
 - Building a Culture of Innovation and Adaptability
 - Empowering Employees and Fostering Collaboration
 - Developing a Learning Organization
 - Agile Methodologies and Their Application in Business
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Course Outline

Day 4: Technology and Innovation for Resilience

- Leveraging Technology to Enhance Operational Agility
- Digital Transformation and Business Model Innovation
- Artificial Intelligence and Machine Learning for Business Resilience
- Cybersecurity and Data Protection in a Digital Age
- Building a Data-Driven Organization

Day 5: Building a Resilient Future

- Scenario Planning and Future-Proofing the Business
 - Creating a Sustainable and Resilient Supply Chain
 - Building Strong Stakeholder Relationships
 - The Role of Leadership in Building a Resilient Organization
 - Case Studies and Real-World Applications
 - Q&A and Wrap-up Session
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Registration & Payment

Complete & Mail to London Royal Academy or email
registration@londonra.com



Registration Form

- Full Name (Mr / Ms / Dr / Eng)
- Position
- Telephone / Mobile
- Personal E-Mail
- Official E-Mail
- Company Name
- Address
- City / Country

Payment Options

- ☐ Please invoice me
- ☐ Please invoice my company





Terms & Conditions

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Cancellation and Refund Policy

Delegates have 14 days from the date of booking to cancel and receive a full refund or transfer to another date free of charge. If less than 14 days' notice is given, then we will be unable to refund or cancel the booking unless on medical grounds. For more details about the Cancellation and Refund policy, please visit

www.londonra.com/terms-and-conditions/

Registration & Payment

Please complete the registration form on the course page & return it to us indicating your preferred mode of payment. For further information, please get in touch with us

Course Materials


The course material, prepared by the LRA, will be digital and delivered to candidates by email

Certificates

Accredited Certificate of Completion will be issued to those who attend & successfully complete the programme.

Travel and Transport

We are committed to picking up and dropping off the participants from the airport to the hotel and back.



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THANK YOU

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